Mallard Oil Company

Terms and Conditions

Online Credit Card Payments

The Online Payment Terms constitute a contract between you and Mallard Oil Company. Please read them carefully. If you decline to accept the terms, please make your payment by another method. All payments of Mallard Oil Company invoices using the online credit card facilities are subject to the following conditions. Mallard Oil Company accepts the following cards:

- Discover
- MasterCard
- Visa

You warrant that:

- You are 18 years of age or over.
- You have the appropriate authority to validly accept the Online Payment Terms and are able to and will meet your obligations in relation to these terms.
- The credit card used in connection with the Services is issued in your name or you are authorized to use the credit card.
- You will pay the credit card issuer all charges incurred in the use of the Services.
- The information supplied by you is true and correct.

When you complete the online payment form, funds will be deducted from your credit card in USD currency. All payments are debited to Mallard Oil Company. Due to the way transactions are processed by the external banking sites, there may be delays of 1-3 business days in updating your payment in Mallard Oil Company records.

Credit card payments are secure:

- Payments will be processed directly by Authorize.net (US dollar transactions) using Secure Socket Layer (SSL) technology.
- Credit card numbers are protected with a high level of encryption when transmitted over the internet.
- Mallard Oil Company does not store in any way your credit card details.

Confirmation:

- If successful, you will receive a confirmation notice of your completed payment.
- If unsuccessful, you will be advised that your payment has failed. Mallard Oil Company will not be advised why a payment has failed. Therefore, you should contact your credit card provider for details.
- If your payment fails, please use another payment method to pay your invoice. Please arrange an alternative payment method promptly to ensure continuous use of Mallard Oil Company services.

Returns and Refunds:

- If you dispute an invoice or believe your invoice is inaccurate, you must contact your local office within (30) thirty days of receipt of the product or service.
- If your purchased product is defective or damaged, you must contact your local office within (30) thirty days of the sale product. If Mallard Oil Company installs the purchased product, you must report any defect or damage with the purchased product to your local office within (30) days of the installation of the product.
- Failure to report any disputed or inaccurate invoices, or defective or damaged products, within the specified timeframe, may result in forfeiture of your claim.
- If it is determined a refund is due to you, Mallard Oil Company will issue the refund in the same matter payment was received. Refunds will be issued as soon as practical.

By using Mallard Oil Company online credit card facilities you accept and consent to your personal data being provided to the Service Provider for sole purpose of offering and administering the online payment. We respect the privacy of every individual who visits our site. The Mallard Oil Company website has security measures in place to protect the loss, misuse, and alteration of the information under our control. Mallard Oil Company Terms and Conditions for online credit card payments are subject to change at any time. Each transaction shall be subject to the specific Terms and Conditions that were in place at the time of the transaction. If you have any questions or concerns, please contact us by email at dawn@mallardoil.com or telephone at 252-527-7191.

Important security note: Never transmit card information by email.